

April 14, 2022

NWWA VALUED CUTOMER
200 W WALNUT STREET
NORTH WALES PA 19454

Re: Account # 99999999-88888
Property Address: 200 W WALNUT STREET

Dear NWWA VALUED CUSTOMER:

The North Wales Water Authority (NWWA) is contacting you with regard to your water meter. A water meter, like any other mechanical device, is subject to wear and deterioration over time. In accordance with American Water Works Association (AWWA) standards, NWWA has an on-going meter replacement program. NWWA records indicate that, based on the age of your water meter, it is time to be replaced.

Within the next several weeks, a NWWA field representative will be in your area locating the curb stop shut off valve. Once located, and deemed operational, the NWWA representative will leave a door hanger informing you to contact the NWWA Customer Service Department to schedule a meter change appointment. NWWA requests this be completed within fourteen (14) days of the date indicated on the door hanger.

Meter replacements will require entry into the property with a responsible adult present. The appointment will take approximately one (1) hour to complete. Appointments can be scheduled during the following times:

- **Monday through Thursdays: 8:00 am – 3:00 pm.**
- **Fridays: 8:00 am – 12:00 pm.**
- **Saturdays: 8:00 am – 11:00 am.**

Additional information about the meter replacement program can be found on the NWWA website (www.nwwater.com).

Thank you for your cooperation.

The North Wales Water Authority