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FOR IMMEDIATE RELEASE

North Wales Water Authority Water is Safe to Drink

NWWA water meets or exceeds all stringent federal and state drinking water standards

October 24, 2019—North Wales, Pa. – The North Wales Water Authority stands behind the water it provides to its nearly 35,000 customers every day throughout its water distribution and service area. Not only is North Wales Water Authority (NWWA) water is safe to drink, our water meets or exceeds all state and federal drinking water standards. These standards are not only the strictest in the country but now exceed the safety standards set for bottled water! The NWWA obtains over 95% of its water from the Forest Park Water Treatment Plant, a state-of-the-art treatment facility that uses the most advanced water treatment technology available anywhere in the world, called membrane filtration. You may find and view the Forest Park water treatment video by visiting our website at www.nwwater.com/go/video

A report recently released by an activist organization has erroneously claimed that federal and state drinking water regulations are not safe based on what appears to be little more than the group’s opinion and clearly not based upon scientific and health-based facts and studies. This group did little more than compile public data previously submitted to the EPA by water operators across the United States, including information provided by the NWWA - reporting it out of context and without important facts needed to properly inform the public. Not every substance found in water is a contaminant as many such substances are naturally occurring minerals and other elements essential to human health.

“North Wales Water Authority water is 100% safe” said Robert C. Bender, Executive Director of the North Wales Water Authority. “Guidelines set by EPA and PA DEP have been developed over decades and have been recognized throughout the world as being scientifically valid. The report touts various opinions and recommendations that have not been scientifically evaluated and proven, and which certainly have not been endorsed or imposed by regulatory agencies. We cannot allow our water quality to be influenced by self-serving organizations, many promoting their sale of water filter systems, or by those making uninformed claims intending to scare the public towards their self-interests and profits. The bottom line is that the NWWA stands behind the product that we provide to our customers and we welcome any customers who have questions or concerns to call us directly for the facts.”

Customers who have further questions about their drinking water can call North Wales Water Authority at 215-699-4836 to obtain a Consumer Confidence Report (CCR), otherwise known as a Drinking Water Quality Report. NWWA releases the Drinking Water Quality Report each year to customers. The report can also be found on our website at www.nwwater.com/go/ccr

The NWWA team is composed of a dedicated and highly trained workforce committed to providing customers with a clean, safe, reliable, and economical water supply. We use cutting edge technology in our operations and we continually invest in the infrastructure and technological improvements needed to meet maintain our standard of excellence.

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